

# EBSCO Discovery Service Customer Stories

Meeting research needs and increasing library usage go hand in hand. Explore how our customers addressed core issues by implementing a new discovery strategy.



## Who: OhioLINK

An EBSCO Discovery Service customer since 2012, The Ohio Library and Information Network, OhioLINK, is a consortium of 90 academic libraries and the State Library of Ohio. The consortium wanted a discovery product that could meet the complex information needs of its top research universities. However, the product also needed to provide a robust enough support structure to assist smaller institutions with implementation and maintenance.



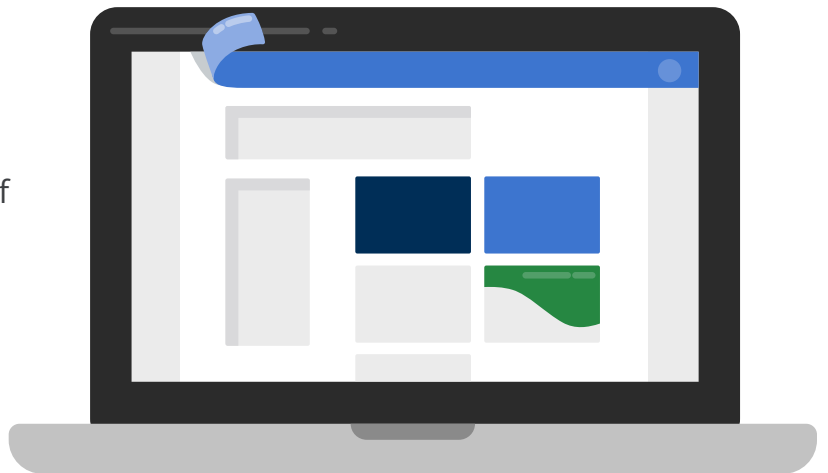
[Read their full story »](#)



*"The discovery layer has empowered our less-skilled researchers to find quality materials in one place."*

## Who: University of Derby

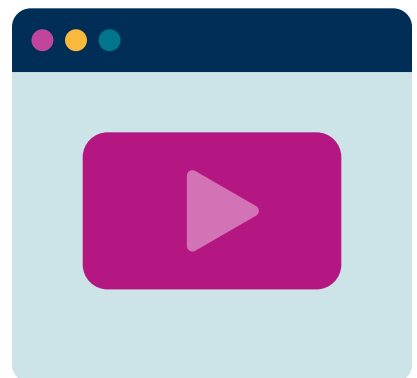
The Library at the University of Derby recently collaborated with EBSCO Information Services to co-create unique search interfaces and introduce a series of innovations aimed at improving the user experience. Billed as Library Plus 2.0, the project aimed to significantly improve the accessibility and visibility of the Library's online resources, while providing an enhanced user experience shaped through consultation and engagement.



[Read the case study »](#)

## Who: UMass Lowell

An EBSCOhost customer, the university library looked to EBSCO Discovery Service as a next step for research because of the platform's ability to include non-EBSCO vendor content, helping to improve the search process.



[Watch the Video »](#)



*"What we are able to guarantee is that any student can start off with EBSCO Discovery Service and end up with a very viable, very workable and very enriched bibliography."*