

# LIBRARIANS'

experiences in providing access to **digital** content

What are the challenges and opportunities for the modern librarian and the organizations in which they work? In 2018, OpenAthens spoke to more than 900 of its library customers across a range of sectors and countries to find out!



## 99.2%

agreed that access management is 'critical' if librarians are to meet end-user needs



## 98%

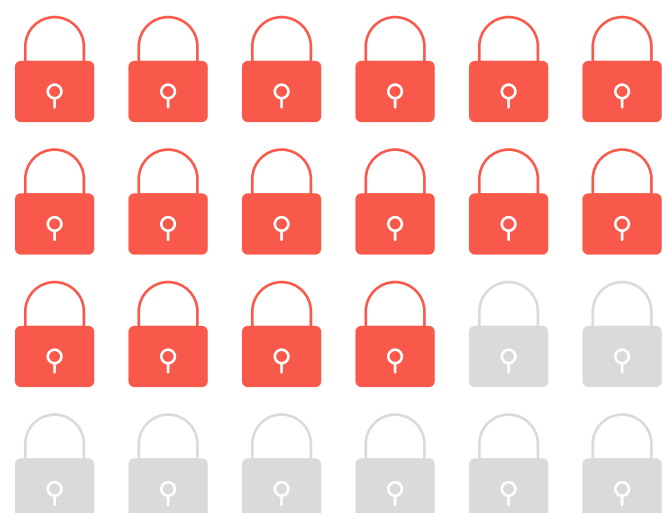
have seen a rise in people accessing library resources remotely

Creating a seamless user experience is the top priority for

## 78.6%



Librarians and library users require greater technical expertise than ever before, but more than half said the skills implications of the changing landscape were not recognized by those in charge of hiring and training staff.



More than  
**2/3**

feel that decisions about access management are not taken as seriously as they should be within their organization

## 60.7%

feel that managing access to digital library content is a source of 'friction' and more than half agreed that a dedicated single access management solution to provide people with simple and easy admission to content is the answer



## OpenAthens Single Sign-On

Evolving technology, complex digital content systems and changing behavior are creating challenges for librarians trying to ensure their users can easily find and access what they need. OpenAthens makes managing access simple and secure with their single sign-on software so users can quickly access the information they are looking for.

[See the full report](#)